AAM Ecosystem Aircraft Working Group: Passenger Acceptance & Ride Quality
<table>
<thead>
<tr>
<th>Topic</th>
<th>Speaker</th>
<th>Time (EDT)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome and Introductions</td>
<td>Carl Russell</td>
<td>3:00 - 3:20PM</td>
<td>Welcome attendees, review the agenda, and introduce speakers</td>
</tr>
<tr>
<td>Poll Feedback from the Audience</td>
<td>Carl Russell</td>
<td>3:20 - 3:30PM</td>
<td>Poll questions to the audience on what they think are the main challenges in Passenger Acceptance &amp; Ride Quality</td>
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<tr>
<td>Panel Discussion – General Topic of Ride Quality and Passenger Acceptance</td>
<td>Bernard “Dov” Adelstein, NASA Human Systems Integration Division Tom Edwards, Crown Consulting Ken Goodrich, NASA Advanced Air Mobility Project David Webber, FAA Aircraft Certification/Standards Development Yolanka Wulff, Community Air Mobility Initiative</td>
<td>3:30 - 4:10PM</td>
<td>Discussion with Panelists and Active Participants regarding their questions, concerns, etc. through the MS Team microphone and chat functions and Conferences.io If time permits, we will take questions from the Listen Only Participants though Conferences.io</td>
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<tr>
<td>Panel Discussion – Technical Challenges</td>
<td>Panelists</td>
<td>4:10 - 4:45PM</td>
<td>Same as above, but specifically focused on technical challenges</td>
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<tr>
<td>Closing</td>
<td>Carl Russell</td>
<td>4:45 – 5:00PM</td>
<td>Offer a high-level recap, closing audience poll, and share the Aircraft Working Group next steps</td>
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Passenger Acceptance & Ride Quality Panel

Ken Goodrich  
Senior Research Engineer  
NASA Langley Research Center

Bernard “Dov” Adelstei  
NASA Human Systems Integration Division

Tom Edwards  
Crown Consulting

David Webber  
FAA Aircraft Certification/Standards Development

Yolanka Wulff  
Community Air Mobility Initiative
Platform and Discussion

• **Active Participants**
  – **Platform**: MS Teams
  – **Discussion**: MS Teams microphone and chat functions
    • Leave your cameras/webcams off to preserve WiFi bandwidth
    • Enter comments/questions in the chat function on the right side of the screen
    • Use your mute/unmute button
    • Type “REQUEST TO SPEAK: [Insert First & Last Name]” in the chat box to notify the emcee that you would like to verbally comment/ask a question
    • Say your name and affiliation before you begin speaking
    • Speak loudly and clearly
      – You will be given up to 90 seconds (1.5 minutes) to verbally comment/ask a question

• **Listen Only Participants**
  – **Platform**: YouTube Live Stream (*go to https://nari.arc.nasa.gov/aamecosystem for the link!*)

• **All Participants**
  – **Polling and anonymous questions**: Conferences.io
    • Enter [https://arc.cnf.io/](https://arc.cnf.io/) into your browser
    • Select the Aircraft Working Group: Passenger Acceptance & Ride Quality
    • Questions will be addressed *at the facilitator’s discretion*
Panel Discussion and Polling
The Aircraft Working Group will hold their meeting on the last Thursday of every month from 3:00PM - 5:00PM EDT (12:00PM - 2:00PM PDT).

- Sep 22, 2020: Topic 2: TBD
- Nov 19, 2020: Topic 4: TBD
Aircraft Working Group Point of Contacts

• Coordinator: BreeAnn Stallsmith (breeann.m.stallsmith@nasa.gov)
• Technical POC: Carl Russell (carl.r.russell@nasa.gov)

Comments on RFI, suggestions for future topics, and other workgroup information:

• Visit the website: https://nari.arc.nasa.gov/aamecosystem; or
• Email us at: arc-cal-nari@mail.nasa.gov

See you at the next meeting on September 22nd!